

**Dear Valued Customer,**

Asmodee Canada will implement a new Order Processing System as part of a company-wide initiative to align our ERP systems and leverage Lion Rampant's expertise in this area. The implementation will happen **between August 31 and September 2, 2020**.

To ensure that the transition is as smooth as possible, while enabling the conversion of certain key data files from our current Order Processing system to the new Order Processing system, **we ask that you place your August orders as soon as possible**.

**Please note that no orders will ship on August 31<sup>st</sup>.** Aside from this exception, shipping across Canada will continue to be fully operational throughout the balance of the implementation period.

We'd also like to advise you that with the ERP implementation, *Small World of Warcraft*, scheduled for release during the week of September 4 will be delayed until the week of September 18. But stay tuned, as we are planning a special announcement with its release!

We thank you in advance for your patience as we make every effort to ensure that the process is as seamless as possible for you, our valued partner. For the time being, please continue to submit orders through email or phone, via your customer service representative or account manager. Once the new system is up and running, you will also be able to place your orders online, which should happen sometime in October. More information will be provided as soon as possible.

If you have any questions or concerns, please contact your account manager, or customer service at [csr@asmodee.com](mailto:csr@asmodee.com).

With best regards,



**Jayson Pickford**  
CEO, Asmodee Canada